Executive MBA Student Orientation to Computing Services

Introduction
Computing Services supports academic and administrative computing at Booth. Computing Services maintains the computer labs and group study rooms at Harper Center and Gleacher Center in Chicago. It also provides IT infrastructure support for Singapore & London campuses.

Student Accounts
As a student, you will have two accounts you will use to access resources and lab PCs.

Booth Account (Business School)
Use this account for access to:
- Lab PCs
- Email
- Portal

Booth passwords can be reset through the Portal.

CNetID Account (University of Chicago Account)
Use this account for access to:
- Wireless networking in Chicago
- VPN
- Remote dial up access

CNetID passwords are reset by visiting: http://cnet.uchicago.edu.

Helpdesk
The Computing Services Helpdesk serves as the contact center to request computing support. London and Singapore should contact local support first, then contact Helpdesk in Chicago.

Contact Information
Main Office Harper Center, Room 205
Phone Number +1 - 773.702.7414
Email helpdesk@ChicagoBooth.edu
Hours of Operation Mon - Fri 8:00AM – 6:15PM (Chicago time)

Labs and Study Rooms
Harper Center (6am-1am Sat-Sun)
- Main Lab - C 50
- 31 study rooms
- 8 Email stations
- Career Research Center

Gleacher Center (6am-12am Mon-Fri, 7am-12am Sat & Sun)
- Main Lab - 110
- 28 study rooms

Singapore
- Business Centre
- 15 study group rooms
- 3 Student Photocopiers

London
- Resource Centre
- 2 Student Photocopiers
- 14 study group rooms

Research Resources
A complete listing of research tools available to students can be found on the Computing Services website available from the Portal

Statistical Packages on Lab PCs in Chicago
- MINITAB
- MATLAB
- STATA

Hardware and Software Resources
Items for Purchase in Chicago
- Dell Computers http://computing.ChicagoBooth.edu/computing/students.asp
- Microsoft Office Suite
- Campus Computer Store http://ccs.uchicago.edu

Items at No Cost
Pick up or download from the Campus Computer Store. Use your CNet ID and password to access.
- Anti-virus/Firewall Software
- Anti-virus Deworming Software http://licensing.uchicago.edu/

Links and Help Documents
- Computing Services login from the Booth Portal; Click on the Booth Computing Services web link to access
- Booth Portal http://portal.ChicagoBooth.edu
- Community Directory http://directory.ChicagoBooth.edu/alumni/
- Email https://owa.chicagoBooth.edu
- Create a personal webpage http://www.uchicago.edu/docs/home-doc/
- How we protect your email from SPAM http://computing.ChicagoBooth.edu/computing/train/docs/Spam_Quarantine.pdf

Chalk
Chalk is a web-based application where faculty often post course materials. It allows students to communicate, complete surveys and quizzes, obtain and submit documents. Chalk can be accessed from: http://chalk.uchicago.edu.
Chalk uses the CNet ID and Password. Course registration and faculty postings are required to see specific course information.

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